



Your search phrase

- [Home](#)
- [Service Transformation](#)
- [Care Closer to Home](#)
- [Practice Staff](#)
- [GPs](#)
- [Nurses](#)
- [CCG Staff](#)
- [Primary care strategy](#)
- [Primary Care Commissioning](#)
- [C4 QIPP](#)

You are here: [Practice Staff](#) > [Training & Education](#) > [Active Signposting](#)

Active Signposting

Active Signposting is part of the GP 5 year forward view. Active Signposting offers the patient 'choice not triage' to access the most appropriate service first.

Active Signposters do not make clinical decisions

Active Signposting is designed to connect patients more directly with the most appropriate source of help or advice; this may include services in the community as well as within the Practice.

So for example when a patient presents with symptoms that meet the access criteria for other services such as a pharmacist, optician or a social prescribing service, the Signposter can confidently offer these choices and enable the patient to go straight to the service which best meets their health and wellbeing needs. This saves GP time.

Patients receive the right care, by the right professional, at the right time. This means one visit, not two for the patient.

Benefits to General Practice include:

- Greater access for patients that need a GP appointment, as other patients are signposted to more appropriate services.
- Improved patient outcomes
- Improved patient experience
- Improved job satisfaction for staff

Community Pharmacy
Thriving Kirklees (0-19 year olds)
Continence Service
Gateway to Care
Better in Kirklees (Social Prescribing)
Kirklees Improving Access to Psychological Therapies (IAPT)
Primary Eyecare Assessment and Referral Service (PEARS)

Practice Resources

- [GP Phone Message](#)
- [Poster 1](#)
- [Poster 2](#)
- [Poster 3](#)
- [Poster 4](#)
- [Clinician Matrix Template](#)
- [EMIS Template Guidance](#)
- [S1 Template Guidance](#)

- [Return to Practice Staff](#)
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